

REFERRAL PROMOTION Terms & Conditions

Bring a Mate

Get a Rebate



Title:	Bring a Mate, Get a Rebate	Start Date:	15 March 2025
Location:	Cook Islands	End Date:	31 August 2025
Reference Code:	REF-2503-002	Eligibility	Existing Customers

Terms & Conditions

1. General Overview

The VakaNet Referral Promotion rewards existing customers ("Referrers") for referring new customers ("Referees") to VakaNet's internet services. When a Referee successfully signs up and has their service activated, the Referrer receives a rebate equivalent to one month's subscription fee of the Referee's chosen plan, credited to their VakaNet account.

2. Eligibility

- The Referrer must be an active VakaNet customer with no outstanding payments.
- The Referee must be a new customer who has never had a VakaNet service before.
- The promotion applies to VakaNet's standard Residential and Business plans.
- The Referrer is considered eligible only if VakaNet can connect the Referee. If there is no coverage at the Referee's location or other technical limitations prevent installation, the referral will not qualify for a rebate.

3. Referral Process

- The Referrer must ensure the Referee mentions their VakaNet account number at the time of application (by email to sales@vakanet.com or through online form <https://vakanet.com/apply>).
- The Referee must complete the installation, pay the initial bill and remain connected for a minimum of 30 days before the rebate is applied.
- A Referrer can refer multiple new customers, with each successful referral earning a rebate.

4. Rebate Conditions

- The rebate amount is based on the Referee's first month's subscription fee.
- The rebate is non-transferable and can only be used as a credit toward future invoices.
- No cash payouts or refunds will be issued for unused credits.
- The credit will be applied within 3 days after the Referee meets all eligibility requirements.

5. Limitations & Fair Use

- VakaNet reserves the right to disqualify any referral that appears fraudulent or does not meet the eligibility criteria.
- Self-referrals (creating a new account for oneself) are not allowed.
- The promotion cannot be combined with other promotions unless specified.

6. Modifications & Termination

- VakaNet reserves the right to modify, suspend, or terminate the referral promotion at any time without prior notice.
- Any changes will be posted on VakaNet's official website or Facebook page.

7. Acceptance of Terms

By participating in the referral promotion, both the Referrer and Referee agree to these terms and conditions.

How To Apply

Apply by submitting the online application on our website at <https://vakanet.com/apply> or by emailing us at sales@vakanet.com. Please include the Referrer's VakaNet account number in the online form (under "Referrer ID") or in your email request. Please ensure that you provide accurate contact details, including your name, email address, and phone number.

